



0000164567

Utilities Complaint Form

Investigator: Michael Buck

Phone: <<< REDACTED >>>

Completion Date: 8/14/2015 9:51 AM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123939

Opinion Codes:

Opinion Date: 8/14/2015 9:43 AM

Rate Case Items - In Favor

First Name: Donna

Last Name: Murray

Account Name: Donna Murray

Street Address: <<< REDACTED >>>

City: Queen Creek

State: AZ

Zip Code: 85142

<<< REDACTED >>>

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Division: Water

Stephanie Poulin

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284

Docket Position: For

Per Ms. Murray she depends on this standpipe, it is not optional for her. Her home and property does not have it's own water. She has numerous animals that depend on this water source. Ms. Murray checked with Road Runner Transit and they are so over whelmed with orders that it will take 3 days to deliver water and that is just not acceptable. Please fix the standpipe.

Arizona Corporation Commission

DOCKETED

AUG 14 2015

*****Questions for JU*****

Please advise, is Ms. Murray a standpipe customer?

DOCKETED BY

MB

Is she billed by her standpipe account?

Will JU be repairing the damaged standpipe? If so, when will it be ready for service?

AZ CORP COMMISSION
DOCKET CONTROL

2015 AUG 14 P 3:24

RECEIVED

Notes:

Date:

User:

Submitted By:

Note Type:

8/14/2015

Michael Buck

Telephone

Investigation

Complaint has been issued to the Company.

Closed and noted for the record.